

Making the case for integrated community care

Hamburg – Germany
24 – 26 // Sept // 2018



Transnational Forum on Integrated Community Care

1st Transnational Conference on Integrated Community Care
24-26 September, 2018
Chamber of Crafts, Holstenwall 12, Hamburg, Germany

MAKING THE CASE FOR INTEGRATED COMMUNITY CARE

Conference Aims

The Hamburg conference is the first of a series of four transnational conferences. Each conference will build up on the previous one, creating a crescendo of learnings on integrated community care.

The first conference “Making the case for integrated community care” aims to:

- develop a common understanding of the meaning of integrated community care;
- demonstrate through evidence the positive impact that integrated community care can have on tackling inequalities, improving care experiences and care outcomes;
- illustrate how integrated community care has been adopted in practice through established case examples as well as newly developed ‘promising practices’, including facilitated site visits to local innovations; and
- explore the essential design elements in the provision of integrated community care that make the approach successful. This will include a focus on care delivery models and core organisational issues such as management, funding, governance, information sharing and accountability.

Agenda

24th September 2018

13:00	<i>Arrival, registration and lunch</i>
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Session 1: Making the Case for Integrated Community Care

Objective: to build a common understanding of ICC

14:00	Welcome address <i>Gerrit Rauws, King Baudouin Foundation</i>
14:10	The compelling case for integrated community care – setting the scene <i>Nick Goodwin, IFIC</i>
14:25	Framing and introductions <i>Natsha Walker, facilitator and all participants</i>
14:40	Key note speech Putting Community at the heart of Integrated Social Care: An Asset-Based Approach <i>Cormac Russell, Managing Director of Nurture Development, Ireland</i>
15:00	Key note speech From medicine to positive health: how can community integrated care contribute? <i>Jean Macq, Professor at the Research Institute Health & Society, Université catholique de Louvain, Belgium</i>
15:20	Panel discussion: what does ICC mean in practice? <i>Cormac Russell, Jean Macq, Jodeme Goldhar (The Change Foundation -CA) and Patrick Orth (Aids Hilfe Hamburg)</i>
15:50	<i>Break</i>



Session 2: Integrated Community Care in Practice: Lessons in Design and Delivery

Objective: to demonstrate through evidence the 'compelling case' for change in relation to approaches used to *design and deliver* integrated community care, and the impact

16:20	Case study presentation - <i>background reading available</i> Barbara Steiner, PORT Hohenstein, Germany <i>Community Health Center Hohenstein: Challenges in development and implementation of innovative, person-centred and multiprofessional care in rural areas</i>
16:40	Case study presentation - <i>background reading available</i> Javier Yanguas, Scientific Director of the Elderly Program, "la Caixa" Foundation, Spain <i>Living Well, Feeling Better</i>
17:00	Q&A, plenary discussion <i>Q&A session and small group discussions on the learnings so far and how the experiences presented translate to delegates' own context</i>
17:30	Introduction and background of German health and social system Bernadette Klapper, Robert Bosch Stiftung
17:45	Site visit briefing <i>Short interviews on the different site visits providing a first flavour of what to expect from the visits on day 2</i>
18:15	<i>End of day 1</i>
19:30	Dinner: VLET in der Speicherstadt (Am Sandtorkai 23/24, 20457 Hamburg)

25th September 2018

08:45 – 12:00	Site Visits – Pick up at the Marriott Hotel at 8:45 <i>Delegates visit the following local examples to learn how integrated community care is being adopted in practice:</i> <ol style="list-style-type: none"> 1. Netzwerk GesundAktiv - (elderly) 2. Poliklinik Veddel – (population health) 3. Coreszon - (refugees) 4. Gesundheit für Billstedt-Horn - (population health) 5. Who cares? How are children involved? - (young people); workshop organised by Wellengang and AG Jump 6. PORT Büsum - (population health) <i>The PORT Büsum workshop will be held @venue Starts at 9:30 AM (no pick up!)</i>
12:00	<i>Lunch at the Chamber of Crafts</i>
13:00	Debriefing on the site visits

Session 3: Integrated Community Care in Practice: Lessons in Implementation

Objective: to demonstrate through evidence the 'compelling case' for change in relation to approaches used to *implement* integrated community care, and the impact

14:00	Case study presentation - <i>background reading available</i> Dr Joseph Duffy, Jigsaw - The National Centre for Youth Mental Health, Ireland <i>Jigsaw – Integrating youth mental health care</i>
14:20	Case study presentation - - <i>background reading available</i>



	<i>Marion Zwygart, Quartiers Solidaires (Neighborhood Solidarity), Switzerland Neighborhoods in Solidarity: an elderly community process conducted throughout action research in Switzerland</i>
14:40	Case Study presentation - <i>background reading available</i> <i>Dr John Howarth, Millom Alliance, UK</i> <i>Citizen led healthcare – learning from the Millom experience</i>
15:00	Panel discussion: Lessons from implementation – what can we transfer? What are the key elements? <i>Representatives of the case studies, Cormac Russell</i>
15:30	<i>Break</i>
16:00	World Café Round 1 <i>Facilitated discussions with promising practices to examine their issues, challenges and methods in the design and implementation of integrated community care</i>
16:45	World Café Round 2 <i>Delegates have another round of facilitated discussions with the 6 promising practices – building understanding from previous group</i>
17:30	<i>Short break</i>
17:45	Key Learning Messages <i>Key lessons learned from the day</i>
18:00	Conclusions <i>Nick Goodwin, IFIC</i>
18:15	<i>End of day 2</i>
19:30	Dinner: VLET an der Alster (Jungfernstieg 7, 20354 Hamburg)

26th September 2018

Session 4: Going beyond projects – policy development and implementation of Integrated Community Care

Objective: to reflect on lessons learnt and how to integrate ICC in different policy contexts

09:00	Recap of previous days
09:15	Speakers’ Corners: How to get to policy? <i>Policy makers debate with small groups in their own corner on the strategies and tactics to help create policy</i> <ul style="list-style-type: none"> • <i>Anne-Françoise Berthon, Mission Head, French Ministry of solidarities and health, ministerial delegation to innovation in health</i> • <i>Caroline Verlinde, Deputy Director of Health at the Cabinet of the Flemish Minister for Welfare, Public Health and Family</i> • <i>Gisèle Maillet, Government of New-Brunswick, Canada, Executive Director, Addiction and Mental Health Services Branch</i> • <i>Augusto Ferrari - Member of the Piedmont Regional Government, as Commissioner for Social Affairs and Housing</i> • <i>Matthias Gruhl, Head of the Department of Health at the Hamburg Authority of Social Affairs, Family, Health and Consumer Protection</i>
10:00	Taking Integrated Community Care Forward: lessons for policy makers, lessons for practitioners <i>Open policy discussion with policy makers and practitioners, with among others:</i> <ul style="list-style-type: none"> • <i>Alfonso Lara Montero, Chief Executive of the European Social Network (ESN),</i> • <i>Matthias Gruhl, Head of the Department of Health at the Hamburg Authority of Social Affairs, Family, Health and Consumer Protection</i>
11:00	<i>Break</i>



11:30	Taking Integrated Community Care Forward: next steps 1 <i>Small group discussions (country specific) on how delegates will take ICC forward</i>
12:15	Taking Integrated Community Care Forward: next steps 2 <i>Reporting back to plenary</i>
12:45	Closing remarks <i>Valéria Cappellato, Compagnia di San Paolo and Tinne Vandensande, King Baudouin Foundation</i>
13:00	<i>End of conference & lunch</i>

